

# Fact Sheet ISEMOA Task 2.3

## State of the art regarding guidance-materials on accessibility

ISEMOA Partner Contributing the Information	Technische Universität Dresden			
Title in Original Language	Guide for Improving the User-friendliness of Information Services of Public Transport			
Title in English	Guide for Improving the User-friendliness of Information Services of Public Transport			
Year	2002			
Initiator	Ministry of Transport and Communications of Finland			
Author / Editor of Guideline	Armi Vilkmán-Vartiá, Tero Wallin, Mette Granberg			
Supporting Parties				
Guidance developed by (one pick only)	<input checked="" type="checkbox"/> Administration / Political actor	<input type="checkbox"/> PRM lobby group	<input type="checkbox"/> Organization	<input type="checkbox"/> Operator
Type of Document (one pick only)	<input type="checkbox"/> Book	<input type="checkbox"/> Website	<input type="checkbox"/> Article	<input type="checkbox"/> Magazine
	<input type="checkbox"/> Leaflet	<input type="checkbox"/> Flyer	<input type="checkbox"/> *.doc	<input checked="" type="checkbox"/> *.pdf
Link, ISBN, ISSN, Bibliographical Data (one pick only)	<input type="checkbox"/> Link	<input type="checkbox"/> ISBN	<input checked="" type="checkbox"/> ISSN	<input type="checkbox"/> Bibliographical data

	1457-7496			
Further information				
Developed in	Finland			
To Be Applied in	Finland			
Language	English			
Kind of Paper (one pick only)	<input type="checkbox"/> Strategy paper	<input checked="" type="checkbox"/> Policy paper	<input type="checkbox"/> QM process	<input type="checkbox"/> Technical standard
	<input type="checkbox"/> Other:			
Target Area (you can pick both)	<input checked="" type="checkbox"/> Urban		<input checked="" type="checkbox"/> Rural	
Dedicated to (you can pick more than one)	<input type="checkbox"/> Local / Regional administration	<input checked="" type="checkbox"/> Designers / technicians	<input checked="" type="checkbox"/> Operators	<input type="checkbox"/> PRM
Type of PRM Affected (you can pick more than one)	<input checked="" type="checkbox"/> Visual impaired	<input type="checkbox"/> Motor impaired	<input checked="" type="checkbox"/> Hearing impaired	<input type="checkbox"/> Cognitive / Learning impaired
Application Field (you can pick both)	<input checked="" type="checkbox"/> Public Transport		<input type="checkbox"/> Public Space	
Approach (you can pick more than one)	<input checked="" type="checkbox"/> Engineering, design, technology, planning	<input type="checkbox"/> Financial support, funding	<input type="checkbox"/> Organisational / operational support	<input checked="" type="checkbox"/> Awareness building, education

Are Standards Provided?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
If yes - Please Describe (e.g. footpath width, gradients etc.)		
Topics of the guideline	Provides guidance for improving accessibility to public transport systems by on-line information systems	
Description of the guideline	<p>The purpose of the Finnish Research and Development Programme on Intelligent Transport System Infrastructures (FITS) initiated by the Ministry of Transport and Communications is to improve passenger information through developing the production and updating of the basic information of public transport, the prerequisites for the establishment of a passenger information system covering all transport modes and an incident management system for public transport. Because of the importance of the provision of transport information services, a separate programme was established: the HEILI Programme for passenger transport expands the Project Area 5 of the FITS Programme into a separate programme and also acts as the Area 5 of FITS.</p> <p>This report is part of the HEILI Programme Area concerned with the production of the basic information of public transport, but it also has links with FITS Project Area 2, "Evaluation of impacts and user requirements." The purpose of this study has been to provide guidance concerning the user-friendliness of especially on-line information services, because in that area that the provision of services is growing fairly rapidly and the growth of the needs of information providers is the strongest. It has been the aim to keep the approach centered on the user rather than on technology. The main thread is that of user-friendliness, uniformity and quality</p>	
Execution (one pick only)	<input checked="" type="checkbox"/> Advisory	<input type="checkbox"/> Partly mandatory
		<input type="checkbox"/> Mandatory (Legally binding)
Any More Comment?	Finnish version no longer available on the web	