

Fact Sheet ISEMOA Task 2.3

State of the art regarding guidance-materials on accessibility

ISEMOA Partner Contributing the Information	Technische Universität Dresden			
Title in Original Language	Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers' rights and obligations			
Title in English	Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers' rights and obligations			
Year	2007			
Initiator	European Commission			
Author / Editor of Guideline	European Parliament, European Council			
Supporting Parties				
Guidance developed by (one pick only)	<input checked="" type="checkbox"/> Administration / Political actor	<input type="checkbox"/> PRM lobby group	<input type="checkbox"/> Organization	<input type="checkbox"/> Operator
Type of Document (one pick only)	<input type="checkbox"/> Book	<input checked="" type="checkbox"/> Website	<input type="checkbox"/> Article	<input type="checkbox"/> Magazine
	<input type="checkbox"/> Leaflet	<input type="checkbox"/> Flyer	<input type="checkbox"/> *.doc	<input type="checkbox"/> *.pdf
Link, ISBN, ISSN, Bibliographical Data (one pick only)	<input checked="" type="checkbox"/> Link	<input type="checkbox"/> ISBN	<input type="checkbox"/> ISSN	<input type="checkbox"/> Bibliographical data

	http://eur-lex.europa.eu/Notice.do?val=460615:cs&lang=en&list=490878:cs,460615:cs,&pos=2&page=1&nbl=2&pgs=10&hwords=&checktexte=checkbox&visu=#texte			
Further information	http://eur-lex.europa.eu/Notice.do?val=460615:cs&lang=en&list=490878:cs,460615:cs,&pos=2&page=1&nbl=2&pgs=10&hwords=&checktexte=checkbox&visu=#texte			
Developed in	European Union (EU)			
To Be Applied in	European Union (EU)			
Language	English			
Kind of Paper (one pick only)	<input type="checkbox"/> Strategy paper	<input checked="" type="checkbox"/> Policy paper	<input type="checkbox"/> QM process	<input type="checkbox"/> Technical standard
	<input type="checkbox"/> Other:			
Target Area (you can pick both)	<input checked="" type="checkbox"/> Urban		<input checked="" type="checkbox"/> Rural	
Dedicated to (you can pick more than one)	<input checked="" type="checkbox"/> Local / Regional administration	<input type="checkbox"/> Designers / technicians	<input checked="" type="checkbox"/> Operators	<input type="checkbox"/> PRM
Type of PRM Affected (you can pick more than one)	<input checked="" type="checkbox"/> Visual impaired	<input checked="" type="checkbox"/> Motor impaired	<input checked="" type="checkbox"/> Hearing impaired	<input checked="" type="checkbox"/> Cognitive / Learning impaired
Application Field (you can pick both)	<input checked="" type="checkbox"/> Public Transport		<input type="checkbox"/> Public Space	
Approach (you can pick more than one)	<input checked="" type="checkbox"/> Engineering, design, technology, planning	<input type="checkbox"/> Financial support, funding	<input checked="" type="checkbox"/> Organisational / operational support	<input type="checkbox"/> Awareness building, education

Are Standards Provided?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	
If yes - Please Describe (e.g. footpath width, gradients etc.)			
Topics of the guideline	Deals with the rights and obligations of rail passengers with a chapter dedicated to PRM		
Description of the guideline	<p>This Regulation establishes rules as regards the following:</p> <p>(a) the information to be provided by railway undertakings, the conclusion of transport contracts, the issuing of tickets and the implementation of a Computerised Information and Reservation System for Rail Transport,</p> <p>(b) the liability of railway undertakings and their insurance obligations for passengers and their luggage,</p> <p>(c) the obligations of railway undertakings to passengers in cases of delay,</p> <p>(d) the protection of, and assistance to, disabled persons and persons with reduced mobility travelling by rail,</p> <p>(e) the definition and monitoring of service quality standards, the management of risks to the personal security of passengers and the handling of complaints, and</p> <p>(f) general rules on enforcement.</p> <p>It has a chapter about PRM that deals with questions of information, accessibility, assistance, and compensations in the case of damaged or lost assistance devices. It gives PRM some advanced rights due to their special situation.</p>		
Execution (one pick only)	<input type="checkbox"/> Advisory	<input type="checkbox"/> Partly mandatory	<input checked="" type="checkbox"/> Mandatory (Legally binding)
Any More Comment?	Also availbale in all other official languages of the European Union (EU)		