

Fact Sheet ISEMOA Task 2.3

State of the art regarding guidance-materials on accessibility

ISEMOA Partner Contributing the Information	Ecuba Territorio Energia Ambiente			
Title in Original Language	Guida per i passeggeri con disabilità			
Title in English	Transport Network Accessibility Guide			
Year	2009			
Initiator	Azienda Trasporti Milano ATM (Local Public Transport Company of Milan)			
Author / Editor of Guideline	Azienda Trasporti Milano ATM (Local Public Transport Company of Milan)			
Supporting Parties	Milan City Council Department of Mobility, Transport and the Environment of a Panel for the access of disadvantaged users to the city and its public transport, representatives from associations for the disabled and ATM			
Guidance developed by (one pick only)	<input type="checkbox"/> Administration / Political actor	<input type="checkbox"/> PRM lobby group	<input type="checkbox"/> Organization	<input checked="" type="checkbox"/> Operator
Type of Document (one pick only)	<input type="checkbox"/> Book	<input type="checkbox"/> Website	<input type="checkbox"/> Article	<input type="checkbox"/> Magazine
	<input type="checkbox"/> Leaflet	<input type="checkbox"/> Flyer	<input type="checkbox"/> *.doc	<input checked="" type="checkbox"/> *.pdf
Link, ISBN, ISSN, Bibliographical Data (one pick only)	<input checked="" type="checkbox"/> Link	<input type="checkbox"/> ISBN	<input type="checkbox"/> ISSN	<input type="checkbox"/> Bibliographical data

	http://www.atm-mi.it/en/ViaggiaConNoi/Documents/guida_passeggeri_disabilita.pdf			
Further information	http://www.atm-mi.it/en/ViaggiaConNoi/Disabili/Pages/ATMperidisabili.aspx			
Developed in	Milan, Italy			
To Be Applied in	Milan, Italy			
Language	Italian			
Kind of Paper (one pick only)	<input type="checkbox"/> Strategy paper	<input checked="" type="checkbox"/> Policy paper	<input type="checkbox"/> QM process	<input type="checkbox"/> Technical standard
	<input type="checkbox"/> Other:			
Target Area (you can pick both)	<input checked="" type="checkbox"/> Urban		<input type="checkbox"/> Rural	
Dedicated to (you can pick more than one)	<input checked="" type="checkbox"/> Local / Regional administration	<input type="checkbox"/> Designers / technicians	<input checked="" type="checkbox"/> Operators	<input checked="" type="checkbox"/> PRM
Type of PRM Affected (you can pick more than one)	<input checked="" type="checkbox"/> Visual impaired	<input checked="" type="checkbox"/> Motor impaired	<input checked="" type="checkbox"/> Hearing impaired	<input type="checkbox"/> Cognitive / Learning impaired
Application Field (you can pick both)	<input checked="" type="checkbox"/> Public Transport		<input type="checkbox"/> Public Space	
Approach (you can pick more than one)	<input type="checkbox"/> Engineering, design, technology, planning	<input type="checkbox"/> Financial support, funding	<input type="checkbox"/> Organisational / operational support	<input checked="" type="checkbox"/> Awareness building, education

Are Standards Provided?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
If yes - Please Describe (e.g. footpath width, gradients etc.)		
Topics of the guideline	The guide aims to improve the accessibility of people with visual, motor and hearing impairments on the underground, bus and tram in Milan	
Description of the guideline	The Guide has been carried out within the "Three-Year Plan to Improve Accessibility" 2009-2011. The guide aims to improve the accessibility of people with visual, motor and hearing impairments on the underground, bus and tram in Milan. It gives information, specifically tailored for each one of the three kind of impairment, about: infrastructures and services available at each station and stop; the network of transports; different tickets to be used; night transports; location of desks for information and complaints.	
Execution (one pick only)	<input checked="" type="checkbox"/> Advisory	<input type="checkbox"/> Partly mandatory <input type="checkbox"/> Mandatory (Legally binding)
Any More Comment?	The Guide text is available only in Italian. Moreover ATM has created a complete map of its vehicles and infrastructures in accordance with the "Full Handicap Compliance" (FHC) indicator, obtaining a level of accessibility of 56%.	